



# INFORMATION & COMMUNICATIONS TECHNOLOGY

## Contacts

**Chew Phye Keat**

chewphykeat@rdl.com.my

**Tong Lai Ling**

tonglailing@rdl.com.my

**Recognising** the rapid growth of technology and the legal challenges this has posed to the industry, the Information and Communications Technology Practice Group of Raja, Darryl & Loh provides a comprehensive range of specialist advice in the information technology, communications and e-commerce arena.

We have built a depth of experience in this area of practice having worked with a wide spectrum of clients operating in and dealing with this sector. Our clients include industry leaders, multinationals, publicly listed corporations, developers, distributors and suppliers of IT products and services, providers of telecommunications services, internet and mobile content providers, e-commerce players, and users of ICT products and services.

Working closely with the Corporate and Commercial Department, we aim to provide end-to-end service on all ICT matters. We believe in offering clients innovative and commercial solutions by combining in-depth regulatory and specialist knowledge, with a solution-driven approach that enables us to manage risks and liabilities. Understanding the time pressures of this industry, we emphasise the timely and cost-effective delivery of legal services.

## Experience

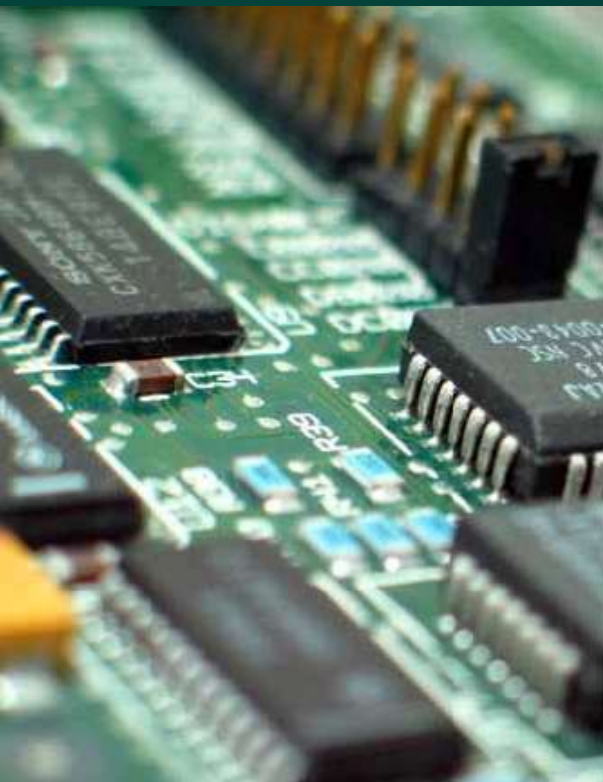
Our team has extensive experience which includes:

### IT Procurement and contracts

Advising on the supply of IT systems and services, turnkey projects, outsourcing, maintenance and support services, service level agreements, software development and licensing, hardware and software distribution, OEM arrangements, escrow agreements and acting as escrow agents, and network security and encryption.

### E-commerce and the Internet

Advising on website design and hosting, e-retailing issues, B2B and B2C portals, website terms and conditions, privacy policies and data protection, on-line content review and compliance, consumer protection and marketing issues, internet payment and settlement systems, internet banking, e-procurement, on-line delivery of goods and services, digital signatures, electronic record keeping and evidence, tax issues, regulatory and licensing requirements involving gaming, auctions, and content provision services provided through the mobile and Internet platforms.





# INFORMATION & COMMUNICATIONS TECHNOLOGY

---

*IT Procurement and Contracts  
Governmental and Regulatory  
E-commerce and the Internet  
Corporate and Commercial  
Multimedia Super Corridor  
and Flagship Applications  
Mobile commerce  
Communications*

---

## **Our Accolades**

We have been ranked and recommended by Asia Pacific Legal 500 for Banking and Finance, Corporate/Mergers and Acquisitions, Dispute Resolution, Industrial Relations, IT & Telecoms, Intellectual Property, Islamic Finance, Projects & Energy, Real Estate & Construction and Tax. Additionally, we have also been ranked by Chambers & Partners - Asia for Dispute Resolution, Tax and Intellectual Property.

## **Communications**

Advising on the regulatory and licensing regime under the Communications and Multimedia Act 1998 (including access, universal service provision, rates and content regulation and convergence issues), applications for class and individual licences, network, supply of equipment and services, interconnect and mobile data agreements, and foreign equity restrictions; advising the main contractor awarded the mobile number portability (MNP) clearinghouse services project by the Malaysian Communications and Multimedia Commission (MCMC) on its agreements with the MCMC and the mobile cellular providers.

## **Mobile Commerce**

Advising on mobile content provider agreements and licensing arrangements, terms of use, co-marketing, co-branding, collaboration and revenue sharing arrangements, and regulatory compliance; drafting the documentation for the establishment of an on-line procurement and supply system for construction materials, including drafting the terms of use and privacy policy.

## **Multimedia Super Corridor and Flagship Applications**

Advising on Multimedia Super Corridor ("MSC") status applications and MSC flagships and projects. We have been involved in MSC initiatives from their inception, having negotiated, structured and prepared documentation for three MSC flagship applications, i.e. Smart School, Government MultiPurpose smartcard and e-Government.

## **Corporate and Commercial**

Advising on various asset and share acquisitions, joint ventures and shareholders arrangements involving ICT companies, including advising on the ownership and licensing of its software and associated IP rights, employment, regulatory and exchange control issues.

## **Governmental and Regulatory**

Representing clients in negotiations with, and preparing submissions to, governmental authorities and agencies (including the Malaysian Communications and Multimedia Commission) involving the regulatory and licensing regime pursuant to the Communications and Multimedia Act 1998 and the various codes.